



## **Guest Relation Officer**

### **Let's begin your journey with us!**

La Favela Bali is a mix of Italian, South American, and Mediterranean restaurant and bar. From the architecture to the street art. From the lighting to the music, the concept of La Favela has always been to bring to Bali the very first underground party scene. No techno, no house music. Just music that everyone loves and can dance to. If you are someone with an appreciation and a desire to provide genuine, personalized, and friendly service then we invite you to join us on our journey and explore a career with La Favela Bali.

### **Responsibilities:**

- Greet incoming and departing Guests warmly with a genuine smile and eye contact, escort them to assigned dining area, present menus, announce waiter's name
- Use visual cues to seat Guests in either the bar or dining area depending on their preference
- Inform Guest of current promotion and who will be serving them to ensure a smooth handoff to the service staff
- Answer incoming calls to the restaurant and provide appropriate service
- Manage the flow of Guests into the Dining and Bar areas, provide accurate wait times to incoming Guests if appropriate
- Observant to Guests' needs throughout dining experience to ensure they receive high quality service

### **Requirements:**

- Customer Service Oriented
- Public Relation, Sales or Customer Service experiences is a plus
- Communicative
- English Fluent
- Age max is 27 years old
- Speak another language after English is a plus
- Friendly & Helpful