

# LA PLANCHA

## Guest Relation Officer

### Let's explore your career with La Plancha bali !

Nestled in the heart of the Balinese landscape where the jungle meets the ocean, La Plancha opened its doors in 2010 and was the original (and the first) Chiringuito styled restaurant and bar in Seminyak. The brightly colored, vintage inspired structure was designed to bring something different to Bali. The old school music and combined Spanish and Balinese beach spirit that La Plancha was built around saw their parties became a destination event and within just one year of opening its doors, La Plancha began to make its debut world-wide in various "Top Ten Beach Bars In The World" lists and launched the family hand-built "Chiringuito" into the stratosphere. It went viral.

If you are someone that adore these combined culture, vintage classy styles, with an appreciation and a desire to provide genuine, personalized, and friendly service then we invite you to join us on our journey and explore a career with La Plancha Bali.

#### Responsibilities:

- Greet incoming and departing Guests warmly with a genuine smile and eye contact, escort them to assigned dining area, present menus, announce waiter's name
- Use visual cues to seat Guests in either the bar or dining area depending on their preference
- Inform Guest of current promotion and who will be serving them to ensure a smooth hand-off to the service staff
- Answer incoming calls to the restaurant, handling reservation online and offline, and provide appropriate service
- Manage the flow of Guests and provide accurate wait times to incoming Guests if appropriate
- Observant to Guests' needs throughout dining experience to ensure they receive high quality service

#### Requirements:

- Fresh graduate from English Literature or Hospitality Background are welcome
- Customer Service Oriented
- Public Relation, Sales or Customer Service experiences is a plus
- Communicative and English Fluent (Grammar counts!)
- Speak another language after English is a plus
- Friendly and helpful, loves to interact with new people and guest
- Computer literate