

# L A L A G U N A

B E A C H B A R

## **Let's explore your career with La Laguna Bali!**

The birth of La Laguna was a natural progression of our owner and in 2014 saw the opening of the now world renowned, sprawling and conceptual stunning La Laguna!

From the moment you enter this Spanish inspired, boho-chic, gypsy inspired beach club (located on the sands that border Berawa and Batu Belig), you are transported to a mystical and stunning world like no other. Semi – cobbled paths, ornate, vintage wooden gypsy caravans and multi – colored furniture with alfresco seating scattered over the garden and leading down to the lagoon and opening out to the expansive Bali shoreline and the famous Bali sunsets.

If you are someone that love nature, vintage styles, with an appreciation and a desire to provide genuine, personalized, and friendly service then we invite you to join us on our journey and explore a career with La Laguna Bali.

## **Responsibilities:**

- Handling reservation online and offline, up-selling through the email and make sure the customer satisfied with our online service.
- Assist GRO/hostess to greet incoming and departing guests warmly with a genuine smile and eye contact, escort them to assigned dining area, present menus, announce waiter's name
- Use visual cues to seat Guests in either the bar or dining area depending on their preference
- Inform Guest of current promotion and who will be serving them to ensure a smooth hand-off to the service staff
- Answer incoming calls to the restaurant, handling reservation, and provide appropriate service
- Assist to manage the flow of Guests and provide accurate wait times to incoming Guests if appropriate
- Observant to Guests' needs throughout dining experience to ensure they receive high quality service

## **Requirements:**

- Fresh graduate from English Literature or Hospitality Background are welcome
- Customer Service Oriented
- Reservation, Guest Relation Officer, Public Relation, Sales or Customer Service experiences is a plus
- Communicative and English Fluent (Grammar counts!)
- Speak another language after English is a plus
- Friendly and helpful, loves to interact with new people and guest